



July 22, 2024

Dear Valued Customer,

On the morning of Friday, July 19th, a faulty software update created a substantial global IT issue and knocked an estimated 8 million devices off-line for several businesses.

This letter is to inform you that the incident had NO impact to the Ambiq supply chain, partner facilities, and local offices. Production and delivery schedules will not be affected.

Ambiq will continue to monitor the situation and provide updated information as appropriate. Should you have any questions, please do not hesitate to contact your representative or email us at sales@ambiq.com.

Your support of Ambiq is extremely appreciated.

Best Regards,

Aaron Grassian

Vice President of Global Sales Operations

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